



FALL RIVER RURAL ELECTRIC COOPERATIVE, INC.

GENERAL POLICY No. 408

SUBJECT: COOPERATIVE LIABILITY FOR DAMAGES TO CONSUMER AND PUBLIC PROPERTY

I. PURPOSE:

To establish the point of liability of the Cooperative for damage resulting to consumer or public property because of malfunction of the Cooperative's electrical system.

II. POLICY:

It shall be the policy of the Cooperative to assume liability for damage to consumer or public property only when the damage results from conditions under the normal control of the management of the Cooperative.

III. RESPONSIBILITY:

The CEO/General Manager is responsible for the administration and enforcement of this policy.

IV. PROVISIONS:

The following procedures and conditions shall apply to the provisions of this policy.

- A. The Cooperative will assume responsibility for property damage only when it results from the action of Cooperative personnel, or a malfunction of the Cooperative's electric system which can be attributed to negligence of the Cooperative.
- B. Member shall be responsible for providing surge, overvoltage and undervoltage protection to their service and equipment on their side of the meter.
- C. Liability claims shall be submitted to the HR Manager who will consult with the Managers of Engineering and Operations to determine the cause and will maintain a complete file and report of all claims for damages. The

Cooperative will not assume responsibility for property damage when it results from acts of God, acts of persons not employed by the Cooperative, or conditions for which the Cooperative does not have operational control.

- D. All requests for payment for damages to property shall be submitted in writing and should include the details pertaining to the property damage.
- E. The Cooperative may not pay any claims the insurance company will not pay.

V. PRIMACY OF POLICY

This policy supersedes any existing policy that may be in conflict with the provisions of this policy.

APPROVED BY THE CEO/GENERAL MANAGER



Bryan Case, CEO/GM

DATE APPROVED: August 27, 2001

DATE REVISED: January 26, 2015

DATE REVIEWED: January 28, 2019

June 8, 2024

January 29, 2026