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**FALL RIVER RURAL ELECTRIC COOPERATIVE, INC.**

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**GENERAL POLICY No. 422  
SUBJECT: IDLE SERVICES**

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**I. PURPOSE:**

The Cooperative shall have the option of removing facilities that stand idle and produce no revenue. Definition of an "idle service" is an installation where electric power is available but not being utilized. The installation may consist of facilities such as primary line, transformer(s) service drop, and meter(s). Any of the latter three items may be lacking.

**II. POLICY:**

It shall be the policy of the Cooperative to have the option of removing facilities not being utilized unless one of the following applies:

- A. The service is under contract and the monthly payments are currently paid.
- B. The idle service is being billed as an idle service and the account is current.
- C. The primary line is idle but is in coordination with the Cooperative's plans and/or not a hindrance to new construction.
- D. The service is an irrigation account expected to be used within the next twelve months.

**III. RESPONSIBILITY:**

The CEO/General Manager is responsible for seeing that the provisions of this policy are carried out.

**IV. PROVISIONS:**

The following practices and procedures shall apply to the provisions of this policy:

- A. Upon the expiration of the original term of contract or agreement, idle services will be handled on one of the following options:

The owner shall decide which of the three plans he/she desires to accept.

1. Where the house is vacant and owner desires services be left connected for limited uses such as water pumping, occasional light, etc., the service will be left connected and billed the Access fee per applicable Rate Schedule.
2. Where the owner desires to have the line left in place for future use, but has no immediate need of electric energy, the monthly idle services charge will be applicable. This is payable monthly. The poles and wires shall be left intact. Should the owner require service within a twelve-month period of disconnection the owner will pay the minimum charge per applicable rate schedule, plus the reconnect fee.
3. Where the owner no longer desires electric service, the line, transformer, and all facilities shall be removed at the option of the Cooperative. Should this service be desired at a later date, the property owner shall be required to pay installation costs in accordance with policy for new services.

- B. An idle service that is activated, is subject to charges for improvements or upgrading as necessary to serve new or improved loads. The owner of the property upon which the Cooperative has an idle service shall be contacted in person. If staff is unable to contact the owner a letter will be sent outlining the options available by certified mail, with return receipt requested.

If the owner has not responded to the certified letter within sixty (60) days, the Cooperative will proceed under this policy as outlined in IV.A.3 and may remove all of the facilities owned by the Cooperative.

V. **PRIMACY OF POLICY**

This policy supersedes any existing policy that may be in conflict with the provisions of this policy.

APPROVED BY THE CEO/GENERAL MANAGER



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Bryan Case, CEO/General Manager

DATE APPROVED: January 27, 2003

DATE REVISED: March 27, 2017

November 18, 2019

March 10, 2023