STEP 1
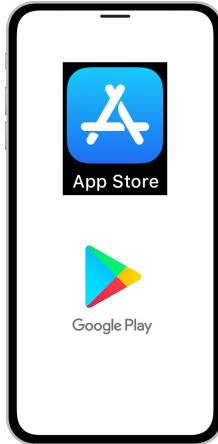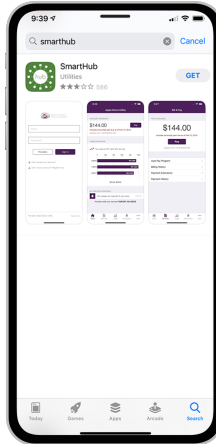
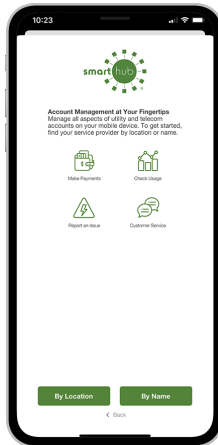On your mobile device, open your app store.

STEP 2

Search for SmartHub and look for the SmartHub icon. Follow the instructions to install the app on your device.
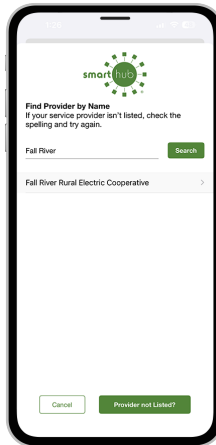
STEP 3

Once the app installs, tap the **SmartHub icon** on your device to open the app.

STEP 4

After SmartHub opens to the initial launch screen, tap the appropriate button to search by **Name**.
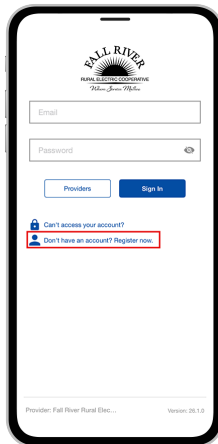
STEP 5

Enter the name **Fall River** in the search bar and tap the Search button. Next, tap on our name in the search results.
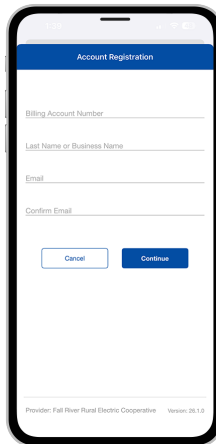
STEP 6

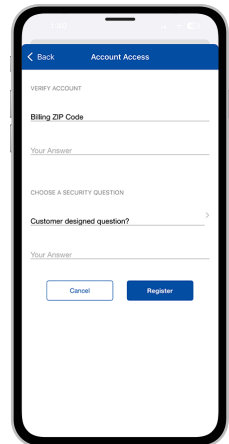Tap the **Confirm** button to confirm your choice.

STEP 7

From the SmartHub login screen, tap the link that says **Don't have an account? Register now.**
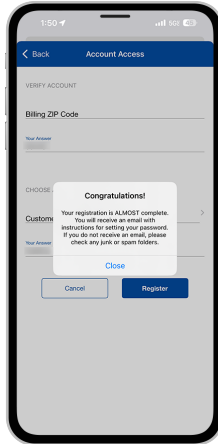
STEP 8

Fill out the registration form completely. Tap the **Continue** button.
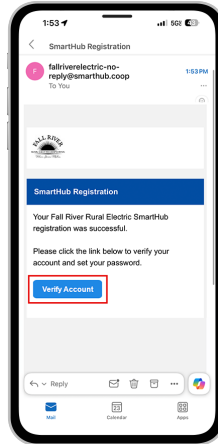
STEP 9

On the security check screen, answer all of the security questions. Tap the **Register** button.
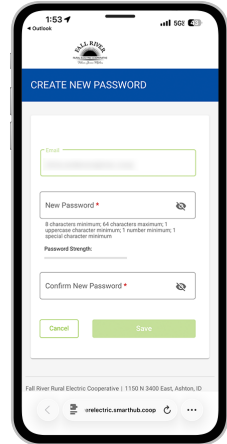
STEP 10

You will receive a notification telling you that a verification email has been sent.
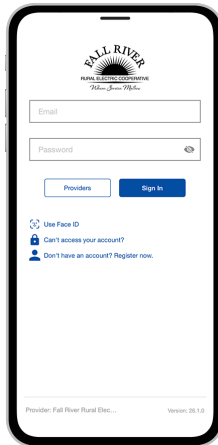
STEP 11

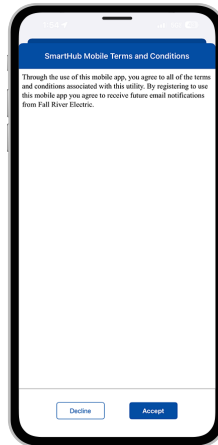Open the email and tap the **Verify Account** link to continue.

STEP 12

Next you will set your **new password** on your account. Type your new password in twice and tap **Save**.
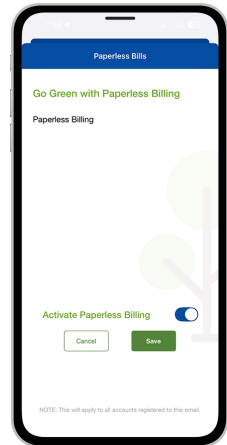
STEP 13

Return to the log in screen on the app and use your email address and new password to log in for the first time.
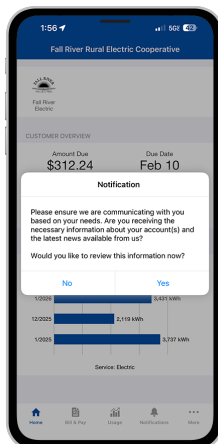
STEP 14

During the first log in, you may be asked to accept our Terms and Conditions. Tap the **Accept** button.
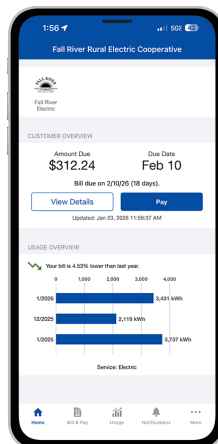
STEP 15

If you would like to activate Paperless Billing move the **Activate Paperless Billing slider** to the right and tap **Save**.

STEP 16

Finally, you will be asked to review your Fall River communication preferences.

STEP 17

Congratulations!
You have successfully installed the app and registered your account!